

**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

On this the 3rd day of September' 2022

C.G.No.24 /2022-23/ Nellore circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao

Chairperson

Sri. K. Rama Mohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

Sri. Dr. R. Surendra Kumar

Independent Member

Between

M/s. Khaja Minerals suppliers ,
Rep By. Shaik Gouse Basha (Proprietor)
5/26,Brahamaa Street,
Gudur,
Nellore Dt.

Complainant

AND

1.Asst.Accounts Officer/O/Gudur
2.Executive Engineer/O/Gudur
3.Senior Accounts Officer/O/Nellore

Respondents

ORDER

1. The case of the complainant is that, the department had not refunded the Development charges of an amount of ₹22,500 paid by him towards additional load case.The department had not followed the orders already passed by this forum vide CGNo.24/2020-21/Nellore Circle dt:30.11.2020. Hence requested to direct the respondents to refund ₹22,500 paid towards development charges for additional load case.
2. The case was registered as CG.No.24/2022-23/Nellore Circle and sent to respondents for written submissions.

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DATE

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3. Respondent No. 2 filed written submission stating that additional load case has been booked vide case No.NLR/GUDR/GUDT/AG6072/19 due to exceeding of RMD 86.20 KW an amount of ₹22,500 for additional load of 16 HP and the same was included in CC bill in the month of 5/2019. The amount was paid by the consumer on 11.7.2019 vide PR No.0719-213433. The security deposit charges ₹8,000 has been credited to consumer security deposit account and the remaining amount of ₹14,500 towards development charges transferred to Executive Engineer's development charges account.


After affecting the additional load the consumer has applied for deration of load from 116 HP to 100 HP. The load was derated with 100 HP w.e.f. 13.2.2020. As per terms and conditions the additional load charges collected shall not be refundable under any circumstances the additional load charges paid by the consumer for exceeding the load. So the request of the consumer to refund the development charges of ₹14,500 is not admissible. As per the orders of CGRF, the bill has been revised and withdrawn the excess demand for HT billing for the period from 08/2019 to 02/2020 for ₹3,08,472 vide RJ No.01/2021, consumer satisfied and paid the remaining outstanding amount and the service was reconnected.

4. Personal hearing was conducted on 3.08.2022. Complainant and EE/O/Gudur present. EE represented that a letter was addressed to Corporate Office/Tirupati for clarification. Hence case was adjourned. Again it was called on 25.08.2022. SAO reported that SE has granted permission for return of development charges by way of adjustment and will submit report. On 26.8.2022 AAO sent a letter through mail stating that development charges of ₹14,400 were credited to consumer CC charges vide RJ No.13/08-2022 and the complaint may be closed.

5. When secretary of the forum contacted complainant through phone at 12.15 P.M. on 29.08.2022 he informed that the amount of ₹14,400 was credited to his account and expressed his satisfaction in resolving his grievance.
6. In as much as the grievance of the complainant is resolved by the respondents the complaint is disposed off in favour of the complainant.

Sd/- Member (Finance) Sd/- Member (Technical) Sd/- Independent Member Sd/- Chairperson

Forwarded By Order


Secretary to the Forum

This order is passed on this, the day of 3rd September'2022

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the Nodal Officer (Chief General Manager (O&M)/Operation)/CGRF/APSPDCL/ Tirupati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.